

Faten Ben Chihaoui

SAP S/4HANA EWM Functional Consultant

Contact

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Summary

An innovative and entrepreneurial consultant with substantial project management experience and SAP Certified Application Associate in SAP S/4HANA EWM.

Industrial Engineering Assistant Professor. Industrial consulting in multi-sectorial and multi-national environment. Supply Chain Manager.

Extensive experience in multiple Logistics Implementation, Rollout, and Enhancement projects for Industrial Products.

Proven experience and skills in Supply Chain Management, Warehouse Management, Enterprise Resource Planning, ERP systems, Project Management, Quality Management, Lean Management, Continuous Improvement, Advanced Planning and Scheduling, Optimization and Computer System Validation.

Exceptional ability to work independently and collaboratively to be an information resource and mentor. Proven track record of working hands-on to achieve goals and advance projects with lean resources. A detail-oriented, versatile, and enthusiastic team member with excellent oral and written communication skills, self-motivated, and guardian of high-performance standards.

Functional Skills

Business Consulting
Business Process
Management
Enterprise Resources
Planning
Computer Systems Validation
Logistic Execution
Continuous Improvement
Kaizen
Quality Management
Lean Management
Project Management

Technical Skills

MS Office applications
Project, Visio, Excel, Word,
Power point
Windows operating systems
XP, NT, Professional
Programming tools
C, C++
IBM ILOG
CPLEX Optimization
Rockwell Automation
Arena Simulation
MATLAB & Simulink
MathWorks

Consulting Projects

- Leading four full life cycle implementations and Validations of three different ERP systems and one Electronic Weight Management System in different enterprises.
- Requirements Gathering, Blueprinting, Realization, Testing (Unit Testing, User Acceptance Testing and Integration Testing), End User training, Final preparation, Go-Live.
- Configuration of SAP Extended Warehouse Management (EWM) and eWM– Master Data, Functional and Document Data, SAP ERP and SCM/EWM Integration, CIF, Delivery Document Integration, Inbound Processes, Outbound Processes and Internal Processes, RF Framework, Warehouse Activity Monitoring, Batch and Serial Numbers, Structural Elements like Warehouse Process Types, Supply Chain Unit, Storage Type and Roles, Storage Sections, Activity Areas, Work Centers, Staging Areas, Bins and Bin Structure, Basic Stock Management, Production Staging, Warehouse Movements, Put away and Picking Strategies, Storage Unit Management, Mobile Data Entry- RF, Bar Code devices, Resources Management and Optimization, EWM Analytics, KPI evaluation & Business Commitment Plans and Major Proficiencies.
- Configuration of SAP Logistics Execution (LE) – Defining Shipping Point and maintaining Transportation Planning Point, Defining Delivery Types, Item Categories for Deliveries, Category determination for Deliveries, Activation of Handling Unit Management, Shipment, Transportation pricing and Freight Cost calculation and its integration between Transportation and Purchasing modules.
- Project Delivery using PMI's and Agile Project Delivery Method with strict conformance to International Standard compliance. Experience on Agile, Scrum methodologies.
- SAP ERP Logistics: Management of (Materials, Warehouse, Inventory, Serial Number, Batch, and Quality), Exception Handling, Unit and Logistics Execution, Shipping & Transportation. Outbound & Inbound Logistics, Packing, Deconsolidation, Cross Docking, Value-Added Services, Wave Management, Yard Management, Storage Control and Labor Management.

Education | Experience

Ph.D. of Science in Industrial Engineering 2012
Bachelor of Science, National Engineering School of Tunis, Tunisia 1997

SCM Professor & Projects Mentor, 2012 - present

Assistant Professor at National Engineering School of Bizerte, Tunisia,

- Teaching supply chain management courses, including Logistics Execution and eWM.
- Coaching and mentoring of Supply Chain Management Projects related to ERP (eWM), SCM, TQM, Continuous Improvement, Project management and Lean Management with strong collaboration with multinational and large companies from various industries in different fields: Automotive, Aeronautic and Pharmaceutical, etc.
- Management of the development of the SCM Strategic Curriculum project (as a member of the University board).

SCM Mentor, 2002 – 2012

Electrical and Electronic Industries Training Centre (CSFIEE) of Tunis, Tunisia

- Training supply chain management courses
- Toyota Production System (TPS) and Factory Automation practical training by the Japan International Cooperation Agency (JICA).
- Management of the Competency Based Curriculum Development Project in Collaboration with the JICA and the International Consortium for the Development of Education in Canada (CIDE), for the diploma: Higher Technician Certificate in Electronics Production.

Supply Chain Management and ERP Consultant, 2001

WEVIOO (a company acting in Consulting, Enterprise Solutions, Engineering Software and Outsourcing), Tunisia

- Management of the ERP Microsoft Dynamics Navision within SOVIA, currently LAND'OR in the agri-food sector implementation project: Master Data, Inventory Management, Sales Management, Procurement Management, Warehouse Management, Inventory Management, Master Plan, Material Resources Planning, Production Planning, Scheduling, Release and Follow-up Production.
- Diagnosis of Business processes, Elaboration of customer specifications, Business Processes Modeling and development of required procedures drafting.
- Prototyping, Parameterization, Test and Validation, User Training, Offering functional support to end-users and Investigating user issues, Implementing internal/external specifications and Ensuring that specifications adhered to company standards.
- Providing ongoing support and guidance post-implementation.

Supply Chain Manager in Pharmaceutical Laboratories in Tunisia

Laboratoires ADWYA, 2000 - 2001

La Société Arabe des Industries Pharmaceutiques (SAIPH), 1997 – 1999

- Management of the ERP Adonyx-X3 implementation and Validation projects (ADWYA)
- Management of the ERP CA-PRMS and the Electronic Weight Management System-XFP implementation and Validation projects (SAIPH)
- Business processes development and required procedures Elaboration for the ERP exploitation.
- Strategic and Tactical Planning, Scheduling, Launching and Production Follow-up.
- Procurement management, Material requirement Planning, Inventory Management, Warehouse Management and Continuous Improvement.